



GOVERNMENT OF KERALA

Abstract

Information Technology Department – Engaging KELTRON as a full-time implementing agency for "MESSAGE" in the Secretariat - Orders issued  
INFORMATION TECHNOLOGY (B) DEPARTMENT

G.O.(Rt)No: 22/2009/ITD. Dated, Thiruvananthapuram, 31. 1 2009.

- Read.*- (i) Minutes of the meeting chaired by Honorable Chief Minister on 21.8.08.  
(ii). G.O.(Ms)No. 34/08/ITD dated 6.9.08.  
(iii). Minutes of the meeting of Chief Secretary, with Secretaries held on 3.1.2009.  
(iv). Letter No.ITBG/SWG/Message/90103/3 dated 3.1.09 from MD, KELTRON  
(v). Message dated 12.1.09 from SIO, NIC.

ORDER

As per the minutes read as 1st paper above it was decided to implement "MESSAGE" in Secretariat in a phased manner. The system has been tried and implemented in Food and Civil Supplies Department. During the pilot implementation being carried out some customization requirements and several implementation issues have emerged to adapt the software and other issues may likely to emerge as the implementation proceeds. There is need to create a help desk where the users can call at any point of time and difficulties if any have to be redressed which requires a full time support for the implementation.

Though as per Government Order read as 2nd paper above, orders for constituting IT Cell in the Government Secretariat was issued, the same could not be materialised for want of sufficient post creation to populate the cell.

As per minutes read as 3rd paper above it was decided that since the IT Cell has not been formed, a full time implementing agency may be engaged to facilitate speedy implementation of 'MESSAGE' in the Secretariat. Accordingly, a proposal received from KELTRON, as per letter read on 4th paper above has been examined in consultation with NIC. Vide message read as 5th paper above, NIC have agreed with the proposal for engaging the full time agency.

Having examined the matter in detail and also taking into account of the fact that KELTRON being an approved TSP for Government Departments, Government are pleased to appoint KELTRON as a full time agency to provide necessary support for implementation of digital workflow "MESSAGE" in the Secretariat.

The Director, KSITM shall negotiate with KELTRON to reduce the value being charged for this and the expenditure in this regard will be met from the funds provided for implementation of message and SecWAN project.

By Order of the Governor

Dr. Ajay Kumar  
Secretary to Government

To

The Managing Director, KELTRON  
The Director, Kerala State IT Mission.  
State Informatics Officer, NIC  
The Accountant General (A &E/Audit) Kerala.  
Finance Department  
All Departments in the Secretariat  
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Section Officer